



Thrive Trafford – Volunteer Managers Network Meeting, Thursday 7th March 2019 Sale Sports Club

Attendees:

- Alison Savage, The Counselling & Family Centre
- Ben Rieveley, Co-operative Group
- Caroline Lewis, Thrive Trafford
- Charlotte Poulter, Leonard Cheshire Disability
- Dave Walmsley, Trafford Health Walks
- Deborah Wynn, Being There
- Emma Murphy, Early Help Talk Listen Change
- Helen Hargreaves, Youth Offending Service
- Jenny Bagchi, Pure Insight
- Jill Darwent, Step Together
- Julie Reilly, Trafford Partnerships & Communities
- Lesley Fraser, The Toy House
- Lesley Steel, Communities United Project
- Margaret Bamber, The Toy House
- Manju Pearce, Trafford Rape Crisis Centre
- Nikki Bailey, Strive Talk Listen Change
- Silvia Gutierrez, Strive Volunteer
- Sue Smith, The Alzheimer's Society
- Tom North, Being There

Apologies:

- Charley Keyes, Henshaws
- Joanna Padovani, Stretford Public Hall
- Kaf Bays, Healthwatch Trafford
- Karen Glendinning, Age UK Trafford
- Katrina Grier, North West Air Ambulance
- Lee James Griffiths, Henshaws
- Manju Pearce, Trafford Rape Crisis
- Kate Pemrick, Greater Manchester Fire & Rescue Service
- Sharon Doyle, Strive, Talk Listen Change
- Vanessa Gilliland, TDAS

Minutes from the last meeting

Minutes and actions from the last meeting were discussed including the list of celebration ideas from Healthwatch, best practice feedback on recruitment and retention of volunteers was shared and also the increase in demand for social value and community projects. Caroline from Thrive discussed how she had started to contact existing

volunteers who had signed up to volunteer to add them to a volunteer pool for other organisations to make use of existing volunteers. Suggestion of a Whatsapp group was discussed.

- **Coop Digital Community Research Project**

Ben Rieveley from The Cooperative's digital team was invited along by Thrive to talk about a new research project they were looking to do in Stretford to help bring people in the community more together, and more aware of what is available for them to access in their area. Ben discussed how The Coop in other areas had recruited a Member Pioneer, which acted as a community connector to help get people together and link them up with community activities and events. The Coop has been carrying out some community consultation with local residents and VCSE organisations to find out more. Ben has said he will update the group going forward with any progress made on the project.

- **QAB Standards – Lesley Steel from Communities United Project**

Lesley Steel from the Communities United Project talked to the group about the QAB Standards they used in Kirklees to support volunteer managers with Volunteer Quality Standards.

The QAB Standards award helps VCSE organisations using volunteers to standardise their volunteer management processes, which helps to evidence their social impact when applying for funding.

Action: Lesley to share the details via email of how the QAB Standards works

Open Networking Discussion

- **Volunteers Week Ideas and Plans – 1st to 7th June 2019 'Time to Celebrate'**

Caroline from Thrive invited the VMs to discuss ideas and plans that they would like to see happen during volunteer's week across Trafford. Ideas that came out included pin badges for Trafford volunteers to get to showcase being a Trafford volunteer, making a printable certificate available for VCSEs to download to present to their volunteers to say 'Thank you'. Linking up with businesses to organise a celebration event for volunteers potentially an afternoon tea and invite the Mayor of Trafford.

Action: Caroline from Thrive to follow-up on plans and ideas for Volunteer's Week and share with the VMs.

- **VCSE representation on Trafford Partnership Boards and Sub-Boards**

Caroline from Thrive talked to the group about the different Trafford Partnership structures and some of the VCSE representation on each Board and Sub-board.

Action: Caroline from Thrive to share details of the Thrive website link and Trafford Partnership website link for further details of the VCSE representatives.

- **Safeguarding Training through Trafford's Children & Adults Safeguarding Board**

Caroline from Thrive talked to the VMs about the free Safeguarding training on offer for VCSE and their volunteers to access through Trafford Council's Children & Adults Safeguarding Board.

Action: Caroline to share details of the Trafford Children & Adult Safeguarding Board training.

- **Community projects and social value opportunities for business volunteers**

Caroline from Thrive discussed with the VMs the increase in demand for community projects and social value opportunities within the VCSE sector from local businesses working in the area.

Action: Caroline from Thrive to send through a copy of the Community projects and social value application form for VCSEs to complete.

- **Volunteer Manager news and information share**

Caroline from Thrive talked to the group about the new Early Help Working Well programme which has now launched to support SMEs and anyone at risk of becoming on long term sick.

Audra Brandy from Limelight Old Trafford shared details of their International Women's event on Friday 8th March.

Julie Reilly from Trafford Partnership shared details of Trafford's Inclusive Neighbourhood grants to support local people to deliver an event or project that brings people together.

Action: Caroline from Thrive to share details of the new Early Help Working Well programme.

Action: Julie Reilly to share further details of the Inclusive Neighbourhood Grants programme.

- **AOB**

Agenda items for next meeting

1. Guest Speakers
2. News, Events and Information
3. Open Networking for Volunteer Managers
4. AOB

Next Steps/Key Actions

Action: Caroline from Thrive to follow-up on plans and ideas for Volunteer's Week and share with the VMs.

Action: Lesley to share the details via email of how the QAB Standards works

Action: Caroline from Thrive to share details of the Thrive website link and Trafford Partnership website link for further details of the VCSE representatives.

Action: Caroline to share details of the Trafford Children & Adult Safeguarding Board training.

Action: Caroline from Thrive to send through a copy of the Community projects and social value application form for VCSEs to complete.

Action: Caroline from Thrive to share details of the new Early Help Working Well programme.

Action: Julie Reilly to share further details of the Inclusive Neighbourhood Grants programme.

Date and Time of Next Meeting

Date: Wednesday 12th June 2019 at 10:30am to 12:30pm

Venue: TBC