



Thrive Trafford – Volunteer Managers Network Meeting, Monday 22nd September 2016 Stretford Fire Station

Attendees:

- Julie Reilly, Trafford Council, Partnerships & Communities
- Johnny Hirst, Beating Bowel Cancer
- Donna Thomas, Homestart Trafford and Salford
- Justine Lea-Grime, Trafford Youth Offending Service
- Michael Carpenter, Youth United
- Sharon Doyle, Relate
- Elaine Eland, St John's Centre
- Joan Hamilton, Royal Voluntary Service
- Caroline Gleaves, Gorse Hill Studios
- Helen Thorogood, The University of Manchester
- Emma Richardson, The University of Manchester
- Sue Mosco, Intergen Trafford
- Kaf Bays Healthwatch Trafford
- Rebecca Trower, Alzheimer's Society
- Nuala Kelly, Victim Support
- Sarah Lewis, Service Delivery Manager, Thrive Trafford
- Caroline Lewis, Project Coordinator, Thrive Trafford
- Emma Powell, Project Assistant, Thrive Trafford

Apologies:

- Fiona Villanova, Volunteer Co-ordinator, Leonard Cheshire Disability
- Antonia Pike, Involvement Co-ordinator, Making Space
- Liz Butler, Involvement & Volunteer Officer, Making Space
- Jason White, Area Project Coordinator, Sporting Memories Network CIC & The Sporting Memories Foundation
- Jenny Capper, Volunteer Coordinator, Relate GMS
- Karen Duffy, Project Manager, Age UK Trafford
- Amanda Childs, Librarian and Careers Coordinator, Lostock College
- Simon Davis, Libraries and Support Manager, Access Trafford, Trafford Libraries
- Kate Baldwin, Coordinator, The Counselling & Family Centre
- Manju Pearce, Volunteer Co-ordinator, Trafford Rape Crisis
- Louise Brogan-Shaw, Senior Advice Service Manager, Citizens Advice Trafford
- Linda Chippendale, Regional Development Manager, CTZN
- Aliya Bukhari, Coordinator, VBME-T Voice of BME – Trafford
- Samantha Fisher, Services Manager, TDAS

**Pulse Regeneration working in partnership to deliver Trafford Council's
Third Sector Infrastructure Development and Support Service**

Volunteer Managers Network Meeting

Introduction and Updates

- The minutes and actions from last meeting were discussed by Sarah from Thrive.
- An overview of the CTZN app for 13-18 years was explained by Caroline from Thrive.
- Emma Richardson from The University of Manchester talked about how they can help with recruiting student volunteers for Volunteer Managers for on-going volunteering opportunities, for community project days and also as part of the Manchester Leadership Programme. Emma discussed how the University have a diverse mixture of students including 18+ UK and International students which are occasionally available to help volunteer throughout different times of the year.
- The University has a new volunteering database which now makes it easier for volunteers and VCSE organisations to use when searching for and advertising volunteering opportunities. VCSE organisations can access and add their volunteering opportunities to www.manchester.ac.uk/getvolunteers. Emma explained to the group that they also distribute a newsletter which is circulated every few months to those subscribed to the newsletter. The newsletter includes details of past and future volunteering projects and initiatives being undertaken by The University of Manchester and their students.
- Manchester Leadership Programme – The University can bring up to 15 students in a minibus to VCSE organisations for volunteering events, and runs throughout the Academic year. Emma also discussed that VCSE organisations could get help from university students for any enterprise or research support, Emma explained that these projects take place between March to May 2017.
- Emma from the University of Manchester mentioned that the next Student Volunteers Fair was on 18th October 2016, but was fully booked, but explained to VMs that if they sign up to the newsletter they will get details prior to the next event for VCSE organisations to sign up to.
- Michael Carpenter from Youth United Foundation discussed the recent project their organisation was working on. Michael explained that Youth United Foundation have recently received funding to develop a website which shares available VCSE venues for groups and organisations to use, and provides these spaces at a low cost. Michael explained that they were going to be holding a focus group on the 6th October for VCSE groups to attend to find out their ideas and thoughts for how they would like to see the website.
- Julie Reilly from Trafford Partnerships promoted Trafford Council's Trafford Live Event running on 1st October 2016, the event is to celebrate everything that is great about Trafford – involving partners such as the Police, Fire Brigade, Trafford Leisure, Community Groups etc.
- Caroline from Thrive told the group about the next Trafford Soup which was due to be held on 6th October. Sue Mosco from Intergen spoke briefly about her experience of taking part and winning the very first Trafford Soup event, and discussed how they used the money to put on an Afternoon Tea event to help recruit new volunteers for their project.
- Caroline from Thrive talked about The Big Life Group, Working Well Skills for Employment programme; which is about building employment and confidence skills through volunteering opportunities and people on the programme having a key worker who works onto a one-to-one basis with the service user to help gain employment.
- Caroline from Thrive talked to the group about Greater Sport's Trafford VIP (Volunteer Inspire Programme) website traffordvip.com which helps organisations looking to recruit

volunteers for sport and physical activity opportunities, and helps people looking to volunteer in sport and physical activity opportunities.

Actions:

- Caroline from Thrive to circulate CTZN app contact details.
- Linda from CTZN to be invited to attend the next VMN meeting,
- Caroline from Thrive to circulate details of The Big Life Working Group – Employment to Skills Programme to VMs in regards to promoting volunteering opportunities.
- Caroline from Thrive to circulate Emma Richardson's details from University of Manchester in regards to volunteering community days and Manchester Leadership Programme.
- Caroline from Thrive to circulate details of the Trafford VIP website to VMs.

Open Networking Discussion

- Sarah from Thrive talked about the increase in the number of Corporate Social Responsibility community project requests coming through. Sarah discussed how there were more local businesses looking for community project day volunteering opportunities with VCSE groups and organisations in Trafford. Sarah and Caroline from Thrive suggested to the group that it might be worth any VCSE organisation in need of any business volunteers to get in touch with Thrive to see if any business volunteers could be brokered for their projects.
- Sarah from Thrive discussed the Love Old Trafford environmental project taking place in Old Trafford, which includes groundwork, cleaning alleyways, and general maintenance for teams of people. Elaine from St Johns Centre said she'd like to find out more about the project.
- Jonny Hirst from Beating Bowel Cancer discussed the need to increase screening rates for testing people for Bowel Cancer – Jonny is part of a new project launched to get local volunteers and train them to go into GPs across Trafford (3-4 initially) to engage in conversations with patients in a non-pressured way to make sure they are making an informed decision about a bowel screening.
- Rebecca Trower from the Alzheimer's Society explained that they were in need of volunteer Befrienders to be able to commit several hours, once a week for a minimum of 6 months to Alzheimer's sufferers, as there currently is a waiting list of service users in need of a befriender companion. Volunteers need to be 18+.
- Joan Hamilton from The Royal Voluntary Service discussed that they need Good Neighbour and Driving volunteers to help transport elderly to appointments and other home from hospital support. Michael Carpenter from Youth United Foundation suggested that they could use the networks of Casserole Club and Good Gyms to find volunteers.
- Elaine Eland from St John's Centre discussed the centre's need for ESOL support and adult education volunteers. St Johns Centre is working in partnership with Discover Manchester to provide language support, and helping ESOL students to visit local areas with a befriending element. The centre also need volunteers for Help Sessions e.g. bills and computer skills. Sharon from Relate GMS mentioned to Elaine from St Johns Centre about accessing Citizen Advice Bureau? And need play session and mine craft club volunteers to help set up and tidy after and monitor Minecraft play sessions.

Actions:

- Sarah from Thrive to email Elaine from St Johns Centre about the Love Old Trafford project.
- Caroline from Thrive to circulate to VMs details of how they can put forward their community project days for business volunteers.
- Johnny Hirst's Bowel Cancer Screening volunteer opportunity details to be circulated by Caroline from Thrive.
- Michael Carpenter from Youth United Foundation to forward on details of the Casserole Club and Good Gyms to Caroline at Thrive to help VMs find volunteers.
- VMs to forward on any Volunteering Opportunities they need advertising or sharing with the group.

Agenda items for next meeting

1. Open Networking for Volunteer Managers
2. Invite Linda from CTZN to present in the next VMN about the app
3. Feedback about the Trafford Live event at Trafford Council
4. Feedback from Typical Weekend (One Trafford Response) in October 2016
5. AOB

Next Steps/Key Actions

- Caroline to circulate details of VMs and the opportunities available.
- VMs to continue sending across details of any volunteering opportunities to Thrive – Caroline/Emma.
- VMs to send through to Caroline at Thrive any agenda items for the next meeting.

Date and Time of Next Meeting

Tuesday 29th November 2016 at 1pm to 3pm at Broomwood Wellbeing Centre, Timperley