



Volunteering Trafford Charter

The Volunteering Trafford Charter has been developed by Thrive Trafford to provide a standard statement of the key areas of volunteer management that create rewarding volunteer journeys for both the volunteer and the organisation. The charter is based around ten principles:

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As a third sector organisation in Trafford that involves volunteers, we will:

1. Develop and maintain a Volunteer Policy at all times
2. Conduct a fair approach to recruitment and induction for all volunteers, in line with a clear Task Description
3. Encourage volunteers who reflect the diversity of all members of the local community
4. Treat all volunteers fairly and with respect
5. Recognise that volunteering is a two-way process, and will ensure volunteers have influence and are able to inform our organisation
6. Designate a named Volunteer Coordinator for each volunteer
7. Not utilise volunteers to replace or undertake the work of paid staff
8. Provide volunteers with necessary training and personal development opportunities
9. Recognise the risk of physical, financial or emotional harm arising from volunteering and will minimise this wherever possible
10. Commit resources to supporting volunteers, for example reimbursing travel and expenses

All organisations in Trafford that involve volunteers are asked to adopt this Charter to increase the quality of volunteering across the borough. Those organisations that have already signed up may be viewed at: www.thrivetrafford.org.uk/volunteering

Pulse Regeneration and Trafford Housing Trust working in partnership to deliver Trafford Council's Third Sector Infrastructure Development and Support Service

