

Health and Wellbeing Collective Working Group Zoom Meeting Notes

Date: 28th May

Attendees: George Devlin (Chair), Dan Shelston, Emma Lenihan, Ralph Rudden, Mark Nesbitt, Ben Andrews, Danielle Sharps, Nadia Gazeley, Karen Glendinning, Christine Aspinall, Diana Bowden, Flora Washburn, Elizabeth Dotun, Kate McGeevor, Yemisi Akinwunmi, Hebe Phillips

Apologies: Ann Marie Jones, Jonathan Yates, Jo Allen, Michelle Grogan, Wendy Griffin, Clare Standish, Ahmed Lambatt

Key points from the meeting:

1 Context for the Meeting

- Agreed by those present

2 Introductions, Apologies and Updates

- Apologies accepted
- Emma (Calm Connections) updated on her locality leader for Trafford as part of the GM VCSE Mental Health Leadership Group. and the mapping of mental health services. **Dan (Thrive) to support Emma with the mapping work across the Community Hubs**
- Other members of the group gave examples of how they were now delivering services digitally
- An initial discussion took place around ability to access Emergency Funding
- Whilst some organisations had been able to access funding, others felt there was a fairly narrow group of services considered an emergency response which had meant others had not been able to access funding
- The group highlighted the initial funding support focuses mainly on the immediate response. It was agreed funders need to think more about the recovery phase. George mentioned the £200 million Recovery Fund made available nationally and that a strategic approach was needed for Trafford to access that funding
- Agreed that Recovery Phase funding needed to be focused on communities coming together to develop person centred, preventative approaches
- **Action - George asked that any "good news" stories be forwarded to him for inclusion in the monthly Response Hub bulleting**

3 Update on the impact of Covid 19 on the VCSE sector

- Dan provided an update on the VCFSE sector survey results to date. Key headlines:
 - 45 surveys completed to-date
 - Returns from a wide range of VCFSE organisations
 - 40% of VCSE organisations who responded highlighted that demand for their services had increased during Covid 19
 - Organisations reported face-to-face delivery had stopped and that building closure had also impacted on service delivery
 - A third of organisations reported they were able to develop an online/zoom/telephone offer to service delivery during the pandemic
 - A number of impacts on service users were reported including: the loss of face-to-face contact; service users finding themselves isolated and more anxious; and challenging family circumstances
 - The key impacts on VCFSE staff included: a number of organisations had furloughed staff; adapting to working remotely; and volunteers over a certain age were having to self isolate
 - VCFSE organisations have been hit financially in the crisis with the loss of key income streams
 - Going forward three quarters of organisations reported the need for funding support in the future
 - The most popular key asks for the future from VCFSE organisations were support with digitalisation/IT (infrastructure support for staff and service users and access to training); support with health and safety guidelines; and support with planning to respond to life beyond Covid 19
 - Overall organisations expressed a proudness with the way they had responded to Covid 19 and what they had delivered. They highlighted they had formed better partnerships and worked creatively
 - VCFSE organisations also reported that the pandemic had amplified the need for their services
- **Action – Dan to re-circulate the survey for completion**

4 Trafford Recovery Plan

- George led a discussion on the Trafford Recovery Plan
- It is clear there are a number of Recovery Plans in development across Trafford
- Roger Sutton, co-chair of Stronger Communities, is trying to ensure the plans are co-ordinated
- The Health and Social Care Recovery Plan is being led by the Local Care Alliance
- Previously the Locality Plan, the focus remains People, Place Population, Partnerships
- This fits strongly with the development of Community Response Hubs to the crisis
- The Locality Plan will become the Recovery Plan for Health and Social Care
- The Collective are now represented on the Local Care Alliance by George
- **George to circulate Local Care Alliance presentations and minutes to the Group**
- The Plan going forward will focus on: Recovery; Reform; Restoration
- Christine commented restoration means making things better and reform includes achieving the aspirations of the sector
- George highlighted the potential for Sara Radcliffe who is leading on the Plan to attend the Group
- Mark (tuf*C) highlighted the need to take account that there are 6 Community Response Hubs rather 4 Localities and that needs to be reflected in forward planning
- Agreed that any VCSE Recovery Plan must be reflected in all overarching Recovery Plans for Trafford

5 VCSE Recovery Plan

- Work is picking up pace on what the future of the Community Hubs might look like
- George set out the process:
 - Embed the learning
 - Focus on transition.
 - Support transformation.
 - Ensure sustainability
- George highlighted work is ongoing with the Hubs and that it was critical that risk assessment is at the heart of future planning
- The group highlighted the need to build on what is already in communities
- It is important that the uniqueness of community organisations is not lost in any future Recovery planning
- The group discussed how co-production is at the heart of the Recovery Plan. An example of given around the Stretford High Street Funding bid which had been progressed **without** any engagement, despite a Community Hub operating in the area for the past two months.
- The positives of the response in establishing Community Partnerships were identified by the Group that could unpin recovery. These included:
 - The speed of the response
 - Partnership working
 - The importance of how we do things
- The VCFSE sector needs to be ambitious in its ask for the future. The Response has provided the evidence of what the Collective had previously proposed through the development of Community Partnerships
- The Recovery Plan needs to focus on:
 - Service Delivery
 - Developing the future model for strategic engagement
- Mark raised the issue of the role councillors could play in influencing the direction of any Recovery Plan
- Danielle (Manchester Deaf Centre) highlighted the need for consideration of disabled people in the Hubs
- Kate (Stretford Public Hall) highlighted that for many of the organisations delivering the Hubs, being a Hub was not “business as usual”. Kate highlighted that through being a Hub, SPH had been able to accelerate its community partnership work
- Everybody agreed a strong model of community engagement through the development of the Hubs and that this underpinned the development of the future community partnership model
- The Group agreed that the next meeting should be a one item workshop focusing on the Recovery Plan
- **Action - Diana offered to set up and host the ZOOM for the workshop**
- **Action - George and Dan to meet to plan next steps**

6 VCSE Community of Interest Workshops

- It was agreed that the Collective Workshop needed to take place before any individual workshops
- It is clear that a number of pieces of work are being undertaken in Communities of Interest that can inform both the main Recovery Plan Workshop, but also plans in specific communities
- Emma highlighted the work around mental health being undertaken
- Elizabeth highlighted work being undertaken in the BAME community, in particular a survey
- **Action – Dan to support Elisabeth with the survey**
- The Group agreed there was a need to collate all intelligence (including the VCFSE survey results) to feed into the Workshop

7 PPE

- George and Dan highlighted the meeting they had attended with the Manchester and Trafford PPE Coordination team
- The Group were asked whether they had any PPE requirements or whether they knew partners with PPE requirements?
- Danielle (Manchester Deaf Centre) highlighted the difficulty of accessing bespoke PPE for the Deaf Community
- **Action – Danielle to forward a list to Dan of requirements for Dan to take forward.**

8 Healthy Communities Together Programme

- George explained that the original application that was supposed to be submitted in March had now been submitted
- The application continued to support the development of The Collective and a community partnerships model
- The learning from the establishment of the Hubs had provided “proof of concept” for the application and had been referenced in the Bid

Any Other Business

- Dan confirmed the dates of the next meeting (see below)
 - Thursday June 18th – 10am – 11.30am